



HOUSEKEEPING MANAGER

ROBERTA'S SOCIETY

The new hostel brand, Roberta's Society, opened its doors in Aarhus in June 2025, and Kolpin Hotels was proud to launch this curated, culture-rich concept in Denmark's second largest city. Roberta's Society is more than just a place to stay, it wants to establish itself as a gathering ground for locals too. Blending high-end comfort with accessible pricing, it serves as a hub for art, culture, creativity, and community.

We are now looking for an exceptional Housekeeping Manager. Someone with passion, precision, and leadership to elevate our housekeeping function to match the vision and standards of Roberta's Society. If you thrive in fast-paced, guest orientated environment and want to help strengthen what has already been built, this may be the role for you.

Job Title: Housekeeping Manager

Location: Roberta's Society, Møllegade 3a, 8000 Aarhus

Employment Type: Full-time

Start Date: Immediate

Job Description:

You will lead our housekeeping team in delivering flawless standards of cleanliness and guest comfort, while helping to nurture an atmosphere of warmth, creativity, and belonging. Managing a team of 8-12 housekeepers, you will ensure that every guest walk-in is greeted with impeccable spaces, every corner of the hostel feels well cared for, and that the brand's aesthetic and community ethos continue to shine through in all housekeeping operations.

What Sets You Apart:

- Proven leadership in a boutique, design-led, or high quality/aspirational hotel/hostel environment, where detail, guest satisfaction, and aesthetics mattered as much as operating efficiency
- Strong communicator, with ability to inspire and coach your team, develop talent, and foster a culture of care, respect, and mutual support
- Deep sense of ownership with great eye for detail. Rooms, public spaces, textiles, surfaces, scent, lighting, presentation
- Creative problem solving when guest expectations shifted, or when small touches made big differences
- Strong organisational and procedure skills to help create efficient systems for linen, supplies, inventory, scheduling, standards, inspections
- Experience with health, safety, and sustainability practices.

Key Responsibilities:

- Lead the daily housekeeping operations and directly manage a team of 8-12 housekeepers, ensuring every guest room and public area reflects Roberta's Society's high standard of design, cleanliness and comfort
- Build, manage, train and motivate the team, setting clear standards, feedback loops, and opportunities for growth
- Maintain and refine processes for cleaning, linen handling, supply procurement, stock control, uniform care, and inventory management
- Carry out regular inspections and immediately resolve any shortfalls. Focus both on function and guest perception
- Drive sustainability and environmental best practices in housekeeping (waste reduction, responsible product choices, energy usage etc.)
- Work closely with design, maintenance, operations, and guest services teams to ensure seamless standards across the property; handle guest feedback related to cleanliness swiftly and kindly
- Manage budget responsibility for housekeeping: supplies, staffing and maintenance

What We Offer:

- A chance to strengthen and shape a brand that has already established itself as a cultural hub in Aarhus
- The opportunity to manage, develop, and lead a core team of 8-12 dedicated housekeepers in a collaborative, supportive environment
- A workplace where your impact is visible: small touches matter; guest feedback & reputation depend directly on your work
- A creative, collaborative team in a property that mixes art, culture, and activities. You're not just managing rooms, but contributing to a living atmosphere
- Competitive compensation and benefits aligned with leading hotels in Aarhus.

If this sounds like the right fit, please send your CV and a cover letter demonstrating how you have made quality and guest experience central in your past roles, to jc@kolpinhotels.com as soon as possible with the subject line Housekeeping Manager – Roberta's Society.

Read more about us at robertassociety.com or kolpinhotels.com

